

## IMPORTANT NOTICE

This recycle symbol may appear on packaging material or components of this product. This symbol is a mandatory requirement in some countries and does not necessarily indicate that the material can be recycled in Australia.

The Plastic Identification Code (numbers 1 to 7 in a "chasing arrows triangle") may also appear on packaging material or components for this product.



This symbol is designed to identify the resin type used in the manufacture of the material on which it appears. It does not indicate that the material is recyclable. If you have any questions on the recyclability of any materials please contact the Mitsubishi Electric Australia office in your state.



## IMPORTANT

The benefits conferred by this Warranty are in addition to all other rights and remedies in respect of the product which the consumer has under the Competition and Consumer Act and similar State and Territory Laws.

**MITSUBISHI ELECTRIC AUSTRALIA PTY. LTD**  
(INCORPORATED IN NEW SOUTH WALES) A.B.N 58 001 215 792

## CONTACT US

After Sales Service Line: 1300 651 808  
[www.mitsubishielectric.com.au](http://www.mitsubishielectric.com.au)



**AIR PURIFIER / DEHUMIDIFIER  
WARRANTY**

# Air Purifier/Dehumidifier Warranty

## Please complete and keep with original purchase docket.

OWNER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

MODEL No: \_\_\_\_\_ SERIAL No: \_\_\_\_\_

DATE OF PURCHASE: \_\_\_\_\_

TAX INVOICE No: \_\_\_\_\_

RETAILER NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

## Owner Responsibility

Before you request repair to the product under this Warranty please check the following to save you unnecessary expense. You will have to pay for service calls in relation to the product and any repair made to the product that is not related to a manufacturing defect in the product.

**Power:** Check that the power plug is pushed in and the power is switched on. If there is still no power check whether there is power at the power point by using another appliance. Also check that the circuit breaker has not been tripped.

**User Controls:** Ensure they are set in accordance with the instructions in the Owner's Instruction Manual.

**Installation:** Ensure the product is installed as per the Owner's Instruction Manual.

**Obstructions:** This Warranty does not cover problems caused by air flow obstructions.

**Application:** Mitsubishi Electric Australia's air purifier and dehumidifier products are designed for residential and household use.

This Warranty only extends to products installed or residing in Australian States and Territories where the product is used in a residential or household application.

In this Warranty, the words "Authorised Retailer" mean a retailer, installer, dealer or contractor of Mitsubishi Electric Australia that has been authorised by Mitsubishi Electric Australia to sell Mitsubishi Electric air purifier and dehumidifier products.

In this Warranty, the words "Accredited Repairer" mean an authorised service centre or a repair agent of Mitsubishi Electric Australia or a repair agent of an Authorised Retailer, in each case appointed to service or repair Mitsubishi Electric Australia air purifier and dehumidifier products.

(Contact Mitsubishi Electric Australia on 1300 651 808 for details of your nearest Authorised Retailers and Accredited Repairers).

The table below summarises the preferred approach of Mitsubishi Electric Australia to resolving claims under this Warranty, although each claim is assessed on its own merits. In some instances the appropriate response to the claim will differ from the approach noted in the following table:

PRODUCT	WARRANTY PERIOD	SPECIAL CONDITIONS
Air Purifier	2 years warranty	Parts and Labour
Dehumidifier	2 years warranty	Parts and Labour

## 1. This Warranty:

- Covers the component of the product described against labour and manufacturing defects in the product, for a period stated in the table above.
- Unless stated otherwise in the table above, covers replacement parts and repair labour provided under the Warranty, for manufacturing defects for the remainder of the period of the Warranty for the product into which they are incorporated or applied.
- Only covers the product if the product was purchased from an Authorised Retailer in Australia, or was sourced from an Accredited Repairer in Australia, and operated in Australia.
- Does not cover consumables including accessories supplied with the product unless such items are shown to be defective when the product is first purchased by the consumer.
- Does not cover any dented or damaged panels or covers unless the dent or the damage to the panel was the result of a manufacturing defect and Mitsubishi Electric Australia is notified about the defect in the panel or cover within 7 days of the product first being purchased.
- Does not cover problems or unsatisfactory performance caused to the product by faulty or incorrect external wiring, incorrect power supply, voltage fluctuations, other voltage transients or electromagnetic interference not originating within the product.

## 2. This Warranty will not apply to the extent that:

- The product is damaged by the use of an accessory not supplied by Mitsubishi Electric Australia.
- The product is damaged by the use of a consumable which is not supplied by Mitsubishi Electric Australia, an Authorised Retailer or an Accredited Repairer.
- The product case is opened by a person other than an Authorised Retailer or Accredited Repairer.
- The product is damaged by the incorrect use or installation of any consumable.
- The product has not been maintained in accordance with the instructions contained in the Owner's Instruction Manual.
- The product is damaged by salt or sulphur corrosion.
- The product is installed in a moveable dwelling, e.g., caravan or boat.

## 3. Under this Warranty:

- Where a valid Warranty claim is made under this Warranty, the product will be repaired, during normal business hours, at the premises of an Authorised Retailer or an Accredited Repairer without cost to the owner for parts and repair labour or, at the option of Mitsubishi Electric Australia, the product will be replaced.
- Where a valid Warranty claim is made under this Warranty, Mitsubishi Electric Australia will arrange and or pay for an Accredited Repairer to attend a customer's site.
- The owner is responsible for all charges incurred for repair outside of normal business hours.
- The owner is responsible for providing reasonable and safe service access to the product.

e) The owner is at all times responsible for the repair of damage to the product that is not a manufacturing defect including damage to the product caused by accidental or intentional damage to the product (whether or not the damage is caused by the owner) including, improper voltage, fire, misuse, abuse, neglect, alterations or negligence, incorrect or incomplete installation or operation, major disaster including floods, lighting strikes, cyclones, bushfires and earthquakes. The OWNER RESPONSIBILITY list is provided to help in this regard. Refer to the Owner's Instruction Manual for operation and other information.

## 4. For repair of the product under this Warranty:

- The Authorised Retailer or Accredited Repairer should be contacted within thirty (30) days of the owner becoming aware of the manufacturing defect in the product. Alternatively, the owner should contact Mitsubishi Electric Australia immediately after becoming aware of the manufacturing defect. The Mitsubishi Electric Australia Service Line is 1300 651 808.
- This Warranty with the original purchase document must be presented to the Authorised Retailer or Accredited Repairer.

**5. The products of Mitsubishi Electric Australia come with guarantees, additional to this Warranty, that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**

**6. To the fullest extent permitted by law Mitsubishi Electric Australia's liability under this Warranty and any other statutory guarantees imposed at law is expressly limited to:**

- In the case of products, the replacement of the product or the supply of equivalent product, the payment of the cost of replacing the product or of acquiring an equivalent product or the repair of the product or payment of the cost of having the product repaired, at the discretion of Mitsubishi Electric Australia; and
- In the case of services, supplying the services again or the payment of the cost of having the services supplied again, at the discretion of Mitsubishi Electric Australia.

**7. No other person or non-statutory organisation is authorised by Mitsubishi Electric Australia to vary the provisions and conditions of this Warranty.**

